

TANNER PARROTT

515-971-1800



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 tannerjparrott@gmail.com

 4443 E 48th St Des Moines, IA 50317

PROFILE

High energy, people oriented, and focused individual. I strive to introduce a positive work ethic to those around me, motivating to ensure satisfaction with every interaction.

SKILLS

- Customer Service
- Troubleshooting
- Leadership Experience
- Adaptability

REFERENCES

Paul Hartwell

Altoona Campus Membership Director
(515)-531-0684

Deandre Cline

Pleasant Hill Hy-vee Dairy Director
(515)-865-4644

Karla Jensen

Southeast Polk High School Spanish Teacher
(515)-238-6250

EXPERIENCE

Service Desk Specialist Intern

Co-op Solutions

May 2023 - August 2023

- Efficiently recorded large quantities of data
- Collaborated to successfully resolve facility-wide issues
- Mitigated tedious projects with enthusiastic grit
- Learned process of laptop builds, software usage, and Microsoft applications

Membership Associate/Front Desk Manager/Weight-Room Supervisor

Altoona Campus/Aquatics Park

March 2022 - Present

- Taught effective software usage, ensuring efficient customer interactivity
- Engaged with members to encourage a friendly and welcoming environment
- Recorded members information to accurately sell memberships
- Confronted members who weren't adhering to implemented policies

EDUCATION

CEDAR FALLS, IA

University of Northern Iowa
Fall 2022-Spring 2025

Majors: Financial Management
Management Information Systems

Cumulative GPA: 3.91

ACT Composite: 30

CERTIFICATIONS

ADULT AND PEDIATRIC FIRST-AID/CPR/AED

Conducted by the American Red Cross
Completed 03/30/2022
(Valid for 2 years)

COMMERCIAL BANKING

Instructed by the University of Northern Iowa
Completion in Spring 2025