

Nayeli@iastate.edu  
952-688-9412  
Ames, IA 50010

## Skills

- POS Systems
- Customer Assistance
- Cash Register Operation
- Video Editing
- Time Management
- Customer Service
- Supervising Student Activities

## Education And Training

Expected in 05/2025

**Bachelor Of Science:**  
Criminal Justice  
**Iowa State University**  
Ames, IA

- Fall 2022 - Dean's List
- 3.0 GPA

06/2021

**High School Diploma:**  
**Shakopee High School**  
Shakopee, MN

- All Academic Award Recipient
- Member of The Business Honor Society 2021
- Participated in Peer Mentor 2021

## Languages

**Spanish:**

Native/Bilingual

## Websites, Portfolios, Profiles

- [www.linkedin.com/in/nayeli-h-l](http://www.linkedin.com/in/nayeli-h-l)

# Nayeli Hernandez Lopez

## Experience

### ACPC - Ames Community Preschool Center - Teacher's Assistant

Ames, IA  
09/2022 - 12/2022

- Supervised students throughout day, both in classroom and outside during breaks.
- Managed student behavior in classroom by establishing and enforcing rules and procedures.
- Maintained safe, clean and organized classroom environment.

### Los Padres Restaurant - Cashier

Edina, MN  
06/2022 - 08/2022

- Directed trash removal and sanitation procedures to keep aisles and register area organized.
- Operated cash register or POS system to receive payment by cash, check and credit card.
- Preserved appearance of store by arranging and replenishing displays and merchandise racks.

### Buffalo Wild Wings - Cashier

Chanhassen, MN  
09/2018 - 08/2021

- Trained new team members in cash register operations, stock procedures, and customer service.
- Maintained high productivity by efficiently processing cash, credit debit and voucher program payments for customers.
- Provide excellent service and attention to customers when face to face or through phone conversations.

### CAPS Academies Of Shakopee - Internship Student

Shakopee, MN  
12/2020 - 01/2021

- Created a virtual career expo for our upcoming classes by: Conducting recorded interviews with business professionals, asking a series of questions, while recording the interaction.
- Reached out to multiple business around the County, by sending emails.
- Video edited the recorded interviews, and welcome videos.

### Camp Enterprise, Rotary - Student

Edina, MN  
11/2019 - 11/2019

- Developed innovative, fact-based and achievable strategies and operating models based on evaluations.
- Collaborated with peers to meet strategic objectives and deliver on productivity and profitability targets.
- Defined and implemented cost reduction strategies throughout product development lifecycle to maximize profitability.

### Minnesota Business Venture - Student

Collegeville, MN  
07/2019 - 07/2019

- Researched production specifications, costs, and manufacturing methods and provided itemized production requirements.
- Led and contributed to product development brainstorming sessions and ideation.
- Prepared cost analysis reports on new product development.
- Participated in and contributed to meetings by sharing concerns and ideas for improvements.