

EDUCATION

University of Northern Iowa, Cedar Falls, IA
Bachelor of Arts in Business Administration, May 2023
Emphasis in Management
Minors: Entrepreneurship & Ethics
3.49/4.00 Cumulative GPA

EXPERIENCE

UNItix, University of Northern Iowa Cedar Falls, IA
Event Ticket Seller July 2021 - Present
Demonstrated proficiencies in telephone and front desk interactions with customers.
Calmed unhappy customers and solved problems within a fast-paced environment.
Learned how to do basic coding in our systems back office.

Urban Eats DeWitt, IA
Customer Service/Server Nov. 2019 – Aug. 2020
Serving Customers and making their food properly is a huge part of this job.
Although customer service is not for everyone, I have grown to like it, being respectful and confident with your customers in knowing what you are talking about is something I feel I am great at.

Crest Ridge Maquoketa, IA
Certified Nurses Aid Mar. 2019 – Nov. 2019
Had the pleasure of taking care of the elderly at an assisted living home.
Was held responsible for bathing, cleaning, dressing, feeding and assisting them with their desired needs within an environment that is unpredictable.

LEADERSHIP, ACTIVITIES AND CERTIFICATIONS

SODA Chapter, UNI Cedar Falls, IA
Member Feb. 2021 – Present
Represent a promising segment of the population to become educated about the critical need for organ donation and to register as organ donors.
Fulfill a need for student-focused organ donation education and registration efforts across the United States.

Women in Business, UNI Cedar Falls, IA
Member Aug. 2020 – Present
Strive to empower and develop students with an interest in the professional world.
Meet with Women in the professional business world and take in their advice about how to become a leader, role model and how to strive in the workplace and within your community.
Volunteer 2-4 times a month at the House of Hope in Waterloo.

Dance Marathon, UNI Cedar Falls, IA
Morale Captain Aug. 2020 – June 2021
Followed the direction of the Director of Morale, recruit dancers to my team while being a form of contact for them between the UNI Dance Marathon Executive Board.
Attended UNI Dance Marathon events and meetings weekly.
I personally raised \$1,319.52 for my first year being involved in Dance Marathon at UNI with a leadership role.

Other:

Certified in cash/credit card handling
Took an 8-week course and am proficient in Microsoft Excel, Word, and Access.
CNA certified since October of 2018.
Grace Lutheran Church in DeWitt, IA - volunteering since I was 11 years old.
National Youth Gathering, I went to New Orleans for a week with my church to help clean up from the hurricane in 2016.