

Reagan Kozak

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EDUCATION

The University of Iowa, Iowa City, IA Expected Graduation: May 2020

- **B.A. Political Science**
 - **Minor: History**
- Cumulative GPA: 3.99/4.00
- Dean's List Fall 2018, Spring 2019
- President's List Fall 2019
- Relevant coursework: American Public Policy, American National Government, American Constitutional Law and Politics, (Campaigns, Elections, and Voter Behavior), Political Economy, Immigration Politics, Authoritarian Politics, Research in Judicial Politics, The Criminal Justice System

Des Moines Area Community College, Ankeny, IA

- Associate of Arts: Graduated Spring 2018
- Cumulative GPA: 3.94/4.0
 - President's List Fall 2017, Deans List Spring 2018

WORK EXPERIENCE

Hy-Vee, Inc.,

-Assistant Manager, Des Moines, IA

August 2017 - Present

- Managed store and employees, ensured quality customer service and efficiency in completing required tasks
- Assist customers by answering questions, resolving problems, and ensuring customer satisfaction
- Communicated with different levels of management in order to accomplish each day's tasks

-Customer Service, Des Moines, IA

August 2014 - August 2017

- Transferred calls, recorded messages, and assisted customers and upper management
- Sent money through Western Union and bill paying services
- Used problem solving skills to help serve customers

Senator Grassley's Office, *Intern*, Des Moines, IA

May 2019 - August 2019

- Operated Internet Quorum for constituent opinions, requests, and casework
- Answered calls regarding constituent concerns, questions, and casework
- Researched and directly worked with Federal agencies to expedite constituent requests
- Participated in daily conference calls to update State and D.C. staff as to what the political environment was like
- Researched various topics, from county make-up, to bills and what they are comprised of, to current events and relayed that information back to constituents and other staffers
- Took statements from walk-in constituents, directed them to proper Federal agencies, and started casework for them
- Participated in townhalls, campaign, and political events the Senator attended
- Read and scored U.S. service academy applicants' essays

EXTRACURRICULARS

Young Americans for Freedom, *Member*, Iowa City, IA

November 2018 - Present

- Member of Fundraising Committee: September 2019-Present
- Assisted with organization efforts to raise funding to bring speakers to campus
- Displayed 2977 flags for the 9/11 Memorial September 2019

Phi Theta Kappa, *Member*, Iowa City, Iowa

January 2018 - Present

Phi Beta Kappa, *Member*, Iowa City, Iowa

November 2019 - Present

AWARDS & SKILLS

- 2018-2020: University of Iowa Phi Theta Kappa Scholarship
- Proficient with Microsoft Word, Excel, Access, and PowerPoint